

Touch Tone America, Inc.

TOUCH TONE AMERICA, INC.

OF

Scottsdale, Arizona

Rates, Rules and Regulations for Furnishing
Resale Telecommunications Services

AT

Throughout the Entire State of Kentucky

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Filed with PUBLIC SERVICE COMMISSION OF
KENTUCKY

JAN 18 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

ISSUED: October 19, 1995

EFFECTIVE: January 18, 1996

BY: Jonathan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

ISSUED BY: Touch Tone America, Inc.
BY: Jonathan Miller, President

TOUCH TONE AMERICA, INC.

P.S.C. KY No. 1
Original Sheet 2

TITLE SHEET

TOUCH TONE AMERICA, INC.

TARIFF NO. 1

This tariff contains the description regulations and rates applicable to the furnishing of telecommunications service for by TOUCH TONE AMERICA, INC. with principal offices at 4110 N. Scottsdale Rd., Suite #170, Scottsdale, Arizona 85251. This tariff is on file with the Kentucky Public Service Commission ("Commission"), and copies may be inspected during normal business hours at the Company's principal place of business.

PUBLIC SERVICE COMMISSION
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Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. 95-161 dated January 18, 1996

CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original	21	Original
2	Original	22	Original
3	Original	23	Original
4	Revised	24	Original
5	Original	25	Original
6	Original	26	Revised
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11	Original	31	Revised
12	Original	32	Revised
13	Original	33	Revised
14	Original	34	Revised
15	Original	35	Revised
16	Original	36	Revised
17	Original	37	Revised
18	Revised	38	Revised
19	Original	39	Revised
20	Revised	40	Revised
		41	Revised

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting In An Increase of Rates
- M - Moved From Another Tariff Location
- N - New Material
- R - Change Resulting In A Reduction of Rates
- T - Change In Text or Regulation But No Change In Rate or Charge

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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th Revised Sheet 34 cancels the 3rd Revised Sheet 34. Consult check sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a).i.
- 2.1.1.A.1.(a).i.(1)

- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current sheet on file with the Commission.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Definitions:

Application for Service - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the carrier to provide the communication service as required.

Authorization Code - A numerical code, one or more of which are assigned to a customer to enable Reseller to identify use of service on his account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his account.

Authorized User - A person, firm, corporation, or other entity authorized by the customer to receive or send communications.

Automatic Dialing Device - A device provided by the carrier which, when attached to customer's telephone equipment, dials the carrier's facilities, emits an authorization code, and forwards the number which the customer is calling to the carrier's facilities.

Busy Hour - The two consecutive half hours during which the greatest volume of traffic is handled.

Cancellation of Order - A customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion.

Carrier - Touch Tone America, Inc., unless specifically stated otherwise.

Company - Touch Tone America, Inc. hereinafter referred to as "TTA" or "Carrier."

Completed Calls - Completed calls are calls answered on the distance end. In the event a customer is charged for an incomplete call, the Company will issue a credit to the customer upon request.

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1.1 Definitions: (continued)

Custom Account Coding - Allows the customer to create tables of unique project and/or account numbers for their private use.

Customer - The person, firm, corporation, or other entity which orders or uses service and is responsible by law for payment for communication service from the telephone utility.

Customer Provided Equipment - Terminal equipment provided by a customer.

Day Rate Period - 8:00 a.m. to 4:59 p.m., Monday through Friday.

Dedicated Port - A port which is dedicated to a customer's exclusive use and which is connected to the customer's premises by a private line furnished by the local exchange company.

Disconnect - The disabling of circuitry preventing outgoing and incoming toll communication service provided by Carrier.

Due Date - The last day for payment without unpaid amounts being subject to a late payment charge.

Evening Rate Period - 5:00 p.m. to 10:59 p.m., Sunday through Friday.

Excessive Call Attempt - A customer attempt to make a call over the Carrier's network using an invalid authorization code during a measured 15 minute period within which 10 or more incomplete call attempts are made by the customer from the same customer line, and where those attempts do not complete because the customer has not used a valid authorization code.

Holidays - Carrier's recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

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1.1 Definitions: (continued)

Holiday Rate Period - The Evening Rate will apply to calls made on Carrier recognized Holidays listed herein, provided, however, that calls made on Holidays during the Night/Weekend Rate Period shall be billed at the lower of the Evening Rate and the Night/Weekend Rate.

Interexchange Utility - A utility resale carrier or other entity that provides intrastate telecommunications services and facilities between exchanges within the state, without regard to how such traffic is carried. A local exchange utility that provides exchange service may also be considered an interexchange utility.

Local Distribution Area (LDA) - Metropolitan locations served by Carrier which have been defined by the telephone company providing local service in its local exchange tariff as "local calling area."

Measured Use Service - The provision of long distance measured time communications telephone service to customers who access the carrier's services at its switching and call processing equipment by means of access facilities obtained from another carrier by the customer or otherwise provided at its own expense (the customer is responsible for arranging for the access line).

Message - A completed telephone call by a customer or user.

Network Terminal - Any location where carrier provides services described herein.

Night/Weekend Rate Period - 11:00 p.m. to 7:59 a.m., Monday through Friday; 8:00 a.m. to 10:59 p.m. Saturday; and 8:00 a.m. to 4:59 p.m. Sunday.

Normal Business Hours - 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

Physical Change - The modification of an existing circuit, dedicated access line, or port at the request of the customer requiring some physical change or retermination.

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1.1 Definitions: (continued)

Premises - The space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right of way or a natural barrier.

Speed Number - A signaling arrangement by which a customer may elect to dial a pre-programmed four digit number in place of a designated ten digit number.

Terminal Equipment - All telephone instruments, including pay telephone equipment, the common equipment of large and small key and PBX systems and other devices and apparatus, and associated wirings, which are intended to be connected electrically, acoustically or inductively to the telecommunication system of the telephone utility.

Validated Account Codes - Account Codes that have restricted access.

1.2 Abbreviations:

ANI - Automatic Number Identification

FCC - Federal Communications Commission

IXC - Interexchange Carrier

LATA - Local Access Transport Area

LDA - Local Distribution Area

LEC - Local Exchange Carrier

MTS - Message Toll Service

NSF - Non-Sufficient Funds

PBX - Private Branch Exchange

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1.2 Abbreviations: (Continued)

SAL - Special Access Line

V&H - Vertical and Horizontal

TTA - Touch Tone America, Inc.

WATS - Wide Area Telephone Service

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SECTION 2 - RULES AND REGULATIONS

2.1 Carrier Undertaking

Carrier provides long distance message toll telephone service to customers for their direct transmission of voice, data, and other types of telecommunications. The service is provided to multiple users.

Communications originate when the customer accesses Carrier directly or through the facilities of the local service carrier via one or more access lines, equal access or on a dial-up basis. Carrier may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Carrier network. The customer shall be responsible for all charges due for such service arrangements.

The Company's services are provided on a monthly basis unless otherwise stated in this tariff, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Limitations on Service

2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.

2.2.2 Carrier reserves the right to discontinue furnishing service upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff or in violation of the law.

2.2.3 Title to any equipment provided by Carrier under these regulations remains with Carrier. Prior written permission from the company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

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2.3 Use of Service

Service may not be used for any unlawful purposes.

The minimum period for service is one month (30 days), unless otherwise noted in the customer's service agreement.

2.4 Limitation of Liability

2.4.1 The liability of the carrier for damages arising out of mistakes, omissions, interruptions, delays errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, commences upon activation of service and in no event exceeding an amount equivalent to the proportionate charge to the customer for the period of service during which the mistake, omission, interruption, delay, error or defect in transmission occurred. For the purpose of computing such amount, a month is considered to have 30 days.

2.4.2 The carrier is not liable for any act or omission of any other company or companies furnishing a portion of the service.

2.4.3 Carrier shall be indemnified and held harmless by the customer against all other claims arising out of any act or omission of the customer in connection with any service provided by the carrier.

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2.4 Limitation of Liability (continued)

2.4.4 The carrier shall not be liable for and the customer indemnifies and holds the carrier harmless from any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of the customer or any other property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location or use of the equipment or wiring provided by the carrier where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of the carrier's negligence. No agents or employees of other carriers shall be deemed to be agents or employees of the carrier.

2.5 Interruption of Service

A credit allowance for interruptions of service which are not due to Carrier's testing or adjusting, to the negligence of the customer, or to the failure of the channels, equipment, and/or communications systems provided by the customer, are subject to the general liability provisions set forth herein. It shall be the obligation of the customer to notify Carrier of any interruption in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by or within the customer's control and is not in wiring or equipment connected to the Carrier terminal.

2.6 Restoration of Service

The use and restoration of service in emergencies shall be in accordance with the Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.

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2.7 Customer Responsibility

2.7.1 All customers assume general responsibilities in connection with the provisions and use of Carrier's service. When facilities, equipment, and/or communication systems provided by others are connected to Carrier's facilities, the customer assumes additional responsibilities. All customers are responsible for the following:

- A. The customer is responsible for placing orders for service, paying all charges for service rendered by Carrier and complying with all of Carrier's regulations governing the service. The customer is also responsible for assuring that its users comply with regulations.
- B. When placing an order for service, the customer must provide:
 - 1. The name(s) and address(es) of the person(s) responsible for the payment of service charges.
 - 2. The name(s), telephone number(s), and address(es) of the customer contact person(s).

2.7.2 Maintenance, Testing, and Adjustment

Upon reasonable notice, the equipment provided by Carrier shall be made available to Carrier for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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2.7.3 Deposits

Applicants or Customers whose financial condition is unknown or unacceptable to Carrier may be required to pay a deposit. If actual usage data is available for the customer at the same or similar premises, the deposit amount shall be calculated using the customer's average bill for the most recent twelve (12) month period. If actual usage data is not available, the deposit amount shall be based on the average bills of similar customers and premises in the system. In no event will a deposit exceed two (2) month's actual or estimated usage as calculated above. If customer fails to pay for service or equipment, the deposit will be applied to the outstanding balance. If, at any time, Carrier feels that the customer has established satisfactory credit, the Carrier will refund the amount of the deposit, in accordance with 807 KAR 5:006 Section 7(6). In any event, deposits or remaining balance thereof will be returned upon termination of service.

2.7.4 Credit Allowance

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided and billed for, by Carrier.

- A. Credit allowances for failure of service or equipment starts when the customer notifies Carrier of the failure or when Carrier becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify the customer.
- B. The customer shall notify Carrier of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by customer provided facilities, any act, or omission of the customer or in wiring or equipment connected to the terminal.
- C. Only those portions of the service or equipment operation disabled will be credited. No credit allowances will be made for:

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2.7.4 Credit Allowance (continued)

1. Interruptions of service resulting from Carrier performing routine maintenance;
2. Interruptions of service for implementation of a customer order for a change in the service;
3. Interruption caused by the negligence of the customer or his authorized user;
4. Interruptions of service because of the failure of service or equipment due to customer or authorized user provided facilities

2.7.5 Cancellation by Customer

If a customer orders services requiring special equipment and/or facilities dedicated to the customer's use and then cancels his order before the service begins, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by Carrier and not fully reimbursed by installation and monthly charges. If, based on such an order, any construction has either begun or been completed, but no such services provided, the non-recoverable cost of such construction shall be borne by the customer.

2.7.6 Payment and Billing

- A. Service is provided and billed on a monthly basis.
- B. Payment is due upon receipt. Payment will be considered timely if paid within 20 days after the bill is rendered. The bill shall be considered rendered when deposited in the U.S. mail with postage prepaid.

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2.7.6 Payment and Billing (Continued)

- C. In the event of a dispute concerning a bill, Customer must pay a sum equal to the amount of the undisputed portion of the bill and proceed with complaint procedures set forth in this tariff.
- D. The customer is responsible for payment of all charges for service furnished to the customer under this tariff. Charges are based on actual usage during a month will be billed monthly in arrears.
- E. Customer is responsible for payment of any state and local taxes (i.e. gross receipts tax, sales tax, municipal utilities tax) which will be listed as separate line items and which are not included in the quoted rates.
- F. Customer will be charged a late payment penalty if Customer fails to pay a bill for services by the due date shown on Customer's bill in the amount of one and one-half percent (1.5%) for that bill. A penalty may be assessed only once on any bill for rendered service.

2.7.7 Application of Charges:

The charges for service are those charges in effect during the period in service was furnished

2.7.8 Customer Complaint Procedure

Carrier will resolve any disputes brought to its attention as promptly and effectively as possible. Customer Service Representatives can be reach via the following 800 telephone number: 1-800-777-4755.

Any unresolved disputes may be directed to the attention of the Commission.

In the event of a dispute concerning an invoice, the customer must pay a sum equal to the amount of the undisputed portion of the bill and notify the Company of the disputed portion.

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BY: Caroline B. Neal
FOR THE PUBLIC SERVICE COMMISSION

2.8 Carrier Responsibility

2.8.1 Calculation of Credit Allowance

Pursuant to limitations set forth herein, when service is interrupted the credit allowance will be computed on the following basis:

- A. No credit shall be allowed for an interruption of less than two hours.
- B. When a minimum usage charge is applicable and the customer fails to meet a usage minimum credit, the outage shall be applied against that minimum equal to 1/360th of the monthly minimum charges associated with the portion of service disabled for each period of two hours or major fraction thereof that the interruption continues beyond two hours.
- C. Carrier will try its best to resolve any disputes properly brought to its attention. Unresolved disputes may be directed to the attention of the Commission.

2.8.2 Cancellation of Credit

Where Carrier cancels a service or the provision of equipment and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day the service was rendered or the equipment was provided. This credit will be issued to the customer or applied against the balance remaining on the customer's account.

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2.8.3 Disconnection of Service by Carrier

Carrier, upon 10 days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- A. Non-payment of any sum due to Carrier for service for more than thirty days beyond the date of rendition of the bill for such service;
- B. A violation of any regulation governing the service under this tariff;
- C. A violation of any law, rule, or regulation of any government authority having jurisdiction over the service; or
- D. Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.
- E. Carrier may immediately terminate service, without notice if a dangerous condition exist which could subject a person to imminent harm.

2.8.4 Fractional Monthly Charges

Charges for a fractional part of a month are calculated by counting the number of days in the billing period service was connected. Divide the number of days by thirty days and then multiply by the monthly charge.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 Timing of Calls

The customer's monthly usage charges for Carrier service are based upon the total number of minutes the customer uses and service options subscribed to. Chargeable time begins when the connection is established between the calling station and the called station or PBX. Chargeable time ends when the either party "hangs up." If the called station "hangs up" but the calling station does not, chargeable time will end when the connection is released by automatic timing equipment within the telecommunications network.

There are no charges incurred if a call is not completed.

3.2 Start of Billing

The Start of Service date is the first day which service is actually provided to the customer. The End of Service date is the last day or any portion thereof that service is provided to customer.

3.3 Interconnection

Services furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Carrier. Service furnished by Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment of Carrier and other participating carriers shall be provided at the customer's expense.

The customer is responsible for taking all necessary legal steps for interconnecting his customer-provided terminal equipment or communications systems with Carrier's. The customer shall secure all licenses, permits, right-of-ways and other arrangements necessary for such interconnection.

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3.4 Terminal Equipment

Carrier's service may be used with or terminated in customer provided terminal equipment or customer provided communication systems, such as teleprinters, handsets, or data sets. Such terminal equipment will be furnished and maintained at the expense of the providing customer, except as otherwise agreed in advance and in writing. The customer is responsible for all costs at their premises, including personnel, wiring, electrical power, and the like incurred in the use of Carrier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

3.5 Calculation of Distance

Usage charges are generally flat rated. However, if a rate is based on the airline mileage between points, the calculations are made as follows:

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinates defined by AT&T in its FCC tariff No. 10.

$$\text{Formula: } \frac{1}{V} \frac{(\sqrt{V1 - V2})^2 + (H1 - H2)^2}{10}$$

3.6 Minimum Call Completion Rate

The customer can expect a call completion rate of 99% per 100 calls attempted during peak use periods for all Feature Group D (1+) services. Carrier will engineer its switching systems on the basis that ninety-nine percent (99%) of the customers accessing their system will be served during the busy hour.

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SECTION 9 (1)

BY: Charles C. Neal
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: October 19, 1995

EFFECTIVE: January 18, 1996

ISSUED BY: Jonathan Miller, President
Touch Tone America, Inc.

3.7 Special Services

For the purpose of this tariff, a Special Service is deemed to be any service requested by the customer for which there is no prescribed rate in this tariff. Special Services charges will be developed on an individual case basis and submitted to the Commission for prior approval.

Special Service charges will be based on the cost of furnishing such services including the cost of operating and maintaining such a service, the cost of equipment and materials used in providing such a service, the cost of installation including engineering, labor supervision, transportation, and the cost of any other specific item associated with the particular Special Service request.

3.8 Service Offerings

Carrier provides Message Toll Service or MTS, Inbound 800 Service and Travel Card Service. The customer's total monthly use of Carrier's service is charged at the applicable rates per minute set forth herein.

3.8.1 Message Toll Service (MTS)

"1+" Dialing is achieved by customer's telephone lines being programmed by the local telephone company (LEC) to automatically route 1+ calls to the Company's network. Service is billed in six second increments, with partial seconds of usage rounded up to the next 6 second increment, with a minimum billing of 6 seconds.

3.8.2 800 Service

800 Service is virtual banded inbound toll service which permits calls to be completed at the subscriber's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number which terminates at the customer's location. 800 services originate via normal shared use facilities and are terminated via the customers' local exchange service access line.

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OF KENTUCKY
EFFECTIVE

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Touch Tone America, Inc.

BY: Gordon C. Neal
FOR THE PUBLIC SERVICE COMMISSION

3.8.2 800 Service (Continued)

Carrier will accept a prospective 800 service customer's request for up to ten (10) 800 telephone numbers and will reserve such number(s) on a first come first serve basis. All requests for 800 number reservations must be made in writing, dated and signed by a responsible representative of the customer. Carrier does not guarantee the availability of number(s) until assigned. The 800 services telephone number(s) so requested, if found to be available, will be reserved for and furnished to the eligible customer.

If a customer who has received an 800 number does not subscribe to 800 service within 90 days, the company reserves the right to make the assigned number available for use by another customer.

3.8.3 Travel Card Service

Allows subscribers who are away from home or office to place calls by gaining access to the Carrier's network via an 800 number. Calling Card service is provided upon request to "1+" subscribers and is not a stand-alone product.

3.8.4 Directory Assistance

The Company does not provide Directory Assistance services at this time.

3.8.5 Operator Service

The Company does not provide Operator Service to subscribers.

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Touch Tone America, Inc.

3.8.6 Dedicated Access Services

The company offers dedicated Point to Point DS-1 and DS-3 products. The dedicated facilities may accommodate single or multiple signals with a variety of options in format, protection and multiplexing.

A. TTA Access 1 (DS-1) Service1. **Description:**

TTA Access 1 is a high capacity channel for the transmission of digital information operating at 1.544 Mbps. This is an asynchronous bipolar signal also referred to as Alternate Mark Inversion (AMI). Also available as an option for this signal is bipolar with binary with Bipolar Eight Zero Substitution (B8ZS).

2. **Specifications:**

The following specifications apply to the TTA Access 1 product:

- a.) **DS-1 Interface Requirements:** The interface at the network interface and customer interface will be a DS-1 cross connect. The signal format will be AMI (B8ZS available as an option). The frame format will be the standard D4 format and extended superframe will be provided as an option.
- b.) **Transmission Performance Specifications:**

	<u>Digital DS-1</u>	<u>Optical DS-1</u>
Availability Objective:	> 99.925%	> 99.975%
Background Bit Error Ratio (BBER)	10^6	6.25×10^{-10}
Error Free Seconds (EFS)	99.98%	99.85%

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Touch Tone America, Inc.

BY: Jonathan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

3.8.6 Dedicated Access Services (Continued)

The objective time to restore electronics is 2 hours.

Clocking is derived from a T1 source provided by the customer or carrier.

Test periods for DS-1s will be 60 minutes.

The absolute delay will be 1 ms per 125 miles of fiber.

There will be no bipolar violations.

The frame format will be transparent to the framing.

- c.) System Acceptance Criteria: End-to-end system performance. A 60 minute test will be conducted where the background bit error ratio and error free seconds will be measured and compared to the objectives. The protection switch will operate within all manufacturer's specific operating parameters.

3. **Pricing Components:**

The three primary pricing components of a TTA Access 1 circuit are as follows:

- a.) Channel Terminations (CT) - Channel Termination is the communications path from the customer's premises to the serving Hub site on the TTA network. One CT rate is charged per terminating end. The CT charge applies even if the customer's premises is located in the same building as the TTA Hub site.

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Touch Tone America, Inc.

3.8.6 Dedicated Access Services (Continued)

- b.) Transport Channels - The Transport Channel is the transmission path from the zero mile serving area of the originating customer premises to the zero mile serving area of the terminating customer premises. Transport Channel charges apply only when the terminations are in different zero mile serving areas. Two different charges are applied to the Transport Channel, a fixed rate and a per mile rate.
- c.) Optional Features - A standard TTA Access 1 circuit is comprised of two Channel Terminations configured with AMI/Super Frame signaling plus the Transport Channel if the CTs are located in different zero mile serving areas. The following options are among several options available to enhance and otherwise tailor the TTA Access 1 product to a specific application:
- (1) B8ZS/ESF Framing - allows a customer to transport 1.536 Mbps information rate signals through a 1.544 Mbps line rate with no constraint on the quantity or sequence of one and zero bits.
 - (2) Self Managed Alternate Route Transport or "SMART" Routing - provides added reliability to the TTA Access 1 service. This feature provides a separate facility path between the serving Hub and the network termination in the same building as the customer's premises.

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ISSUED BY: Jonathan Miller, President
Touch Tone America, Inc.

3.8.6 Dedicated Access Services (Continued)

This added protection is provided by ensuring that backup electronic equipment and two physically separate facility paths are used in the provisioning of the service. A primary (or working) service path is established between the TTA Hub and the customer's premises. A secondary (or protect) path is provisioned between the same two points, but following a diverse route. In the event that the working path or electronics fail, the signal is automatically switched over to the protect path.

- (3) Digital or Optical Service - digital service gives the customer point to point to multipoint connections at a level of service that equals the standard levels offered by Bell.

With Optical service, TTA guarantees the signal travels from end to end on fiber optics generating a higher service level. Once on TTA's fiber backbone, the signal is protected by diverse routing and intelligent electronics until it reaches the serving Hub site.

- (4) Backup Power - a battery powered system at a customer's premises that can provide power to customer equipment in the event of a failure by the primary source of power.

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ISSUED BY: Jonathan Miller, President
Touch Tone America, Inc.

3.8.6 Dedicated Access Services (Continued)

- (5) Customer Premises Multiplexing- allows the customer to receive 24 DS-0 or Voice Grade circuits from a single TTA Access 1 signal. the DS-1 circuit terminates at the multiplexing unit in the customer's premises.
- (6) Price Protection - guarantees that if TTA rates are reduced, the customer's rate will automatically be adjusted to the lower rate. If TTA's rates were to increase, the customer's rate will remain at its current level. All standard services purchased on 24 month, 36 month or 60 month terms will receive price protection.

c.) Optional Features4. **Equipment:**

TTA Access 1 circuits shall terminate in a RJ48X jack or equivalent, as specified by TTA. Available equipment options are set forth below:

- (1) Smart Jack - provides the capability to perform remote testing of circuits, rather than sending a technician to the customer site.
- (2) Channel Service Unit or Digital Service Unit (CSU/DSU) - may be installed to enhance signal quality when distance or other interference factors cause a signal to be unsatisfactory.
- (3) Additional Cabling - may be necessary to connect the customer's equipment to the terminating jack.

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ISSUED BY: Jonathan Miller, President
Touch Tone America, Inc.

BY: Arthur C. Neal
FOR THE PUBLIC SERVICE COMMISSION

3.8.6 Dedicated Access Services (Continued)

B. TTA Access 3 (DS-3) Service

1. **Description:**

TTA Access 3 is a high capacity channel for the transmission of 44.736 Mbps isochronous digital signals having line code of Bipolar with Three Zero Substitution (B3ZS).

2. **Specifications:**

The following specifications apply to the TTA Access 3 product:

- a.) **DS-3 Interface Requirements:** The interface at the network interface and customer interface will be a DS-3 cross connect.
- b.) **Transmission Performance Specifications:**

	<u>Digital DS-3</u>	<u>Optical DS-3</u>
Availability Objective:	> 99.975%	99.975%

The objective time to restore electronics is 2 hours.

Test periods for DS-3 will be 24 hours.

The absolute delay will be 1 ms per 125 miles.

There will be no bipolar violations.

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BY: *Robert C. Neal*
FOR THE PUBLIC SERVICE COMMISSION

ISSUED BY: Jonathan Miller, President
Touch Tone America, Inc.

3.8.6 Dedicated Access Services (continued)

The frame format will be transparent to the framing.

The Error Bursts (BES) for each DS-3 will be 1 per day for each 50 miles.

2. **Specifications:**

- c.) **System Acceptance Criteria:** End-to-end system performance. A 72 hour test will be conducted where the background bit error ratio and error ratio and error bursts are measured and compared to the objectives. The protection switch will operate within all manufacturer's specific operating parameters.

3. **Pricing Components:**

The three primary pricing components of a TTA Access 3 circuit are as follows:

- a.) Channel Terminations (CT) - Channel Termination is the communications path from the customer's premises to the serving Hub site on the TTA network. The CT charge applies even if the customer's premises is located in the same building as the TTA Hub site.
- b.) Per DS-3 Circuit Interface - a circuit interface is required for interconnection of DS-3 circuits to a customer's premises and to a Central Office.

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FOR THE PUBLIC SERVICE COMMISSION

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Touch Tone America, Inc.

3.8.6 Dedicated Access Services (continued)

- c.) Transport Channels - The Transport Channel is the transmission path from the zero mile serving area of the originating customer premises to the zero mile serving area of the terminating customer premises. Transport Channel charges apply only when the terminations are in different zero mile serving areas. Two different charges are applied to the Transport Channel, a fixed rate and a per mile rate.
- d.) Optional Features - A standard TTA Access 3 circuit is comprised of two Channel Terminations configured with Bipolar with Three Zero Substitution (B3ZS) signaling plus the Transport Channel if the CTs are located in different zero mile serving areas. The following options are available to enhance and otherwise tailor the TTA Access 3 product to a specific application:
- (1) Digital or Optical Service - digital service gives the customer point to point to multipoint connections at a level of service that equals the standard levels offered by Bell.

With Optical service, TTA guarantees the signal travels from end to end on fiber optics generating a higher service level. Once on TTA's fiber backbone, the signal is protected by diverse routing and intelligent electronics until it reaches the serving Hub site.

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Touch Tone America, Inc.

3.8.6 Dedicated Access Services (continued)

- (2) Self Managed Alternate Route Transport or "SMART" Routing - provides added reliability to the TTA Access 3 service. This feature provides a separate facility path between the serving Hub and the network termination in the same building as the customer's premises.

This added protection is provided by ensuring that backup electronic equipment and two physically separate facility paths are used in the provisioning of the service. A primary (or working) service path is established between the TTA Hub and the customer's premises. A secondary (or protect) path is provisioned between the same two points, but following a diverse route. In the event that the working path or electronics fail, the signal is automatically switched over to the protect path.

- (3) Customer Premises Equipment - allows the customer to terminate circuits into equipment supplied by TTA or some other source.
- (4) Price Protection - guarantees that if TTA rates are reduced, the customer's rate will automatically be adjusted to the lower rate. If TTA's rates were to increase, the customer's rate will remain at its current level. All standard services purchased on 24 month, 36 month or 60 month terms will receive price protection.

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Touch Tone America, Inc.

BY: Jonathan B. Miller
FOR THE PUBLIC SERVICE COMMISSION

3.8.6 Dedicated Access Services (continued)

4. **Equipment:**

TTA Access 3 circuits shall terminate in a DS-3 crossconnect unit (DSX-3), as specified by TTA. Available equipment options are set forth below:

- (1) Additional Cabling - may be necessary to connect the customer's equipment to the terminating jack.

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ISSUED: October 19, 1995

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ISSUED BY: Jonathan Miller, President
Touch Tone America, Inc.

SECTION 4 - RATES AND CHARGES

4.1. Usage Charges and Billing Increments

A. Usage Charges

Unless flat rated, usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

B. Billing Increments

Usage is billed in one (1) minute increments. Partial usage will be rounded up to the next highest whole minute.

C. Rounding

All calls are rounded to the next highest billing increment. Any partial cents per call will be rounded up to the next highest cent.

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4.2 Switched 1+ MTS Rates**Residential Plans:**

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan 1	\$ 0 - \$ 99	\$0.2000
Plan 2	\$100 - \$ 199	\$0.1900
Plan 3	\$200 - \$ 299	\$0.1800
Plan 4	\$300 - \$ 499	\$0.1700
Plan 5	\$500 +	\$0.1600

Commercial Plans:

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan 6	\$ 0 - \$ 199	\$0.1700
Plan 7	\$200 - \$ 399	\$0.1600
Plan 8	\$400 - \$ 699	\$0.1500
Plan 9	\$700 - \$ 999	\$0.1400
Plan 10	\$1000 +	\$0.1300

4.3 800 Service Rates

For all 800 Service Plans, a monthly service charge of \$5.00 per line will apply.

Residential Plans:

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan 1	\$ 0 - \$ 99	\$0.2000
Plan 2	\$100 - \$ 199	\$0.1900
Plan 3	\$200 - \$ 299	\$0.1800
Plan 4	\$300 - \$ 499	\$0.1700
Plan 5	\$500 +	\$0.1600

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Touch Tone America, Inc.

Commercial Plans:

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan 6	\$ 0 - \$ 199	\$0.1700
Plan 7	\$200 - \$ 399	\$0.1600
Plan 8	\$400 - \$ 699	\$0.1500
Plan 9	\$700 - \$ 999	\$0.1400
Plan 10	\$1000 +	\$0.1300

4.4 Dedicated Outbound WATS Service Rates

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan 11	\$2,500 - \$4,999	\$0.1200
Plan 12	\$5,000 - \$7,499	\$0.1100
Plan 13	\$7,500 +	\$0.1000

4.5 Dedicated Inbound 800 Service Rates

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan 11	\$2,500 - \$4,999	\$0.1200
Plan 12	\$5,000 - \$7,499	\$0.1100
Plan 13	\$7,500 +	\$0.1000

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SECTION 9 (1)BY: Jonathan C. Neal
FOR THE PUBLIC SERVICE COMMISSION**ISSUED:** October 19, 1995**EFFECTIVE:** January 18, 1996**ISSUED BY:** Jonathan Miller, President
Touch Tone America, Inc.

4.6 Travel Card Service Rates

Travel Card Service customers will be billed a \$0.50 per call surcharge.

The following rates are applicable to Travel Card Service in addition to the surcharge stated above:

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan A	\$ 0 - \$ 499	\$0.3000
Plan B	\$ 500 - \$ 999	\$0.2500
Plan C	\$1,000 +	\$0.2000

4.7 TTA Access 1 (DS-1) Service**Channel Termination**

	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$252.00	\$252.00	\$252.00
12 Month	\$252.00	\$252.00	\$252.00
24 Month	\$228.60	\$228.60	\$228.60
36 Month	\$223.20	\$223.20	\$223.20
60 Month	ICB	ICB	ICB

Fixed

<u>Mileage Band</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$ 81.00	\$ 81.00	\$ 81.00
12 Month	\$ 81.00	\$ 81.00	\$ 81.00
24 Month	\$ 72.00	\$ 72.00	\$ 72.00
36 Month	\$ 72.00	\$ 72.00	\$ 72.00

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FOR THE PUBLIC SERVICE COMMISSION

ISSUED BY: Jonathan Miller, President
Touch Tone America, Inc.

Per Mile

<u>Mileage Band</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$ 23.40	\$ 23.40	\$ 23.40
12 Month	\$ 23.40	\$ 23.40	\$ 23.40
24 Month	\$ 20.70	\$ 20.70	\$ 20.70
36 Month	\$ 20.70	\$ 20.70	\$ 20.70

Installation Charge \$886.97 first install, \$486.83 additional circuits, same order, same location.

All other pricing is ICB and requires Touch Tone America Corporate approval.

4.8 TTA Access 3 (DS-3) Service:

All pricing on DS-3 products are done on an individual case basis by Touch Tone America.

4.9 Directory Assistance

Directory assistance will be provided at a charge of \$0.50 per call.

4.10 Late Payment Penalty

Customers will be charged 1.5% of any amounts owed to the Company beyond the due date as set forth within this tariff. A penalty may be assessed only once on any bill for rendered service.

4.11 Dishonored Check Charge

All customers issuing dishonored check(s) will be charged a fee of \$15.00 per check.

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By: *James C. Neel*
FOR THE PUBLIC SERVICE COMMISSION

ISSUED BY: Jonathan Miller, President
Touch Tone America, Inc.

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. 95-461 dated January 18, 1996.

4.12 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance marketing of services. These promotional offerings will be subject to Commission approval prior to implementation.

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FOR THE PUBLIC SERVICE COMMISSION

ISSUED: October 19, 1995

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Touch Tone America, Inc.

FILING FORMAT

(See Attached)

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BY: *Jordan C. Neal*
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: October 19, 1995

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ISSUED BY: Jonathan Miller, President
Touch Tone America, Inc.

TOUCH TONE AMERICA, INC.

Account Number
987-654-321-0000

1 0.000 FN 0.06

Invoice Date
02/21/94

Big Business
1234 Main St.
Anywhere, CA 12345

THIS INVOICE REFLECTS PAYMENTS RECEIVED THROUGH FEBRUARY 12, 1994. PAYMENTS RECEIVED AFTER THAT DATE WILL APPEAR ON YOUR NEXT INVOICE.

* * * * *

Tell us how we're doing!

We need your input so that we can continue to be the most responsive Customer Oriented Long Distance Company in the nation. Please tell us how we can improve our service.

Please send your suggestions, comments, or concerns to Joe Big at 401 West Main, Norman, OK 73069.

Thank you for allowing us to provide your long distance service.

* * * * *

Please include your account number on your check

Return this section with your payment Please DO NOT staple

PUBLIC SERVICE COMMISSION
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EFFECTIVE

Account: Big Business
Number: 987-654-321-0000
Date: 02/21/94

JAN 18 1996

PURSUANT TO 607 KAR 5.011,
SECTION 9(1)

BY: Gordon C. Neal

Payment of \$2099.20 due upon receipt of bill
Amount Enclosed : _____

FOR THE PUBLIC SERVICE COMMISSION

Remit to:

TOUCH TONE AMERICA, INC.



Customer Number: 987-654-321-0000
 Big Business
 1234 Main St.
 Anywhere, CA 12345

Statement Date: February 21, 1994
 Page: 1

Service Description	-- Calls --	-- Duration --	Amount
1+ Calls			
Intrastate Usage:	30	47.2	\$ 7.17
Intrastate Directory Assistance Usage:	8	8.0	\$ 5.20
Interstate Usage:	54	102.1	\$ 17.15
Interstate Directory Assistance Usage:	4	4.0	\$ 2.60
Canadian Usage:	10	15.3	\$ 4.93
International Usage:	1	2.5	\$ 3.18
Total 1+ Usage:	107	179.1	\$ 40.23
Dedicated Outbound Calls			
Intrastate Usage:	51	113.7	\$ 17.11
Interstate Usage:	63	83.0	\$ 14.34
Canadian Usage:	19	23.1	\$ 8.65
International Usage:	1	2.5	\$ 3.18
Total Dedicated Outbound Usage:	134	222.3	\$ 43.28
Switched 800 Calls			
Intrastate Usage:	48	43.0	\$ 8.02
Interstate Usage:	10	10.3	\$ 1.85
Total Switched 800 Usage:	58	53.3	\$ 9.87
Dedicated 800 Calls			
Intrastate Usage:	40	36.5	\$ 6.80
Interstate Usage:	24	23.5	\$ 4.06
Total Dedicated 800 Usage:	64	60.0	\$ 10.86
Calling Card Calls			
Intrastate Usage:	1	0.6	\$ 0.44
Interstate Usage:	15	115.5	\$ 26.96
International Usage:	1	1.0	\$ 4.69
Total Calling Card Usage:	17	117.1	\$ 32.09

Account Activity	Date	Description	Amount
Previous Balance			\$ 500.00
Credits	02/09/94	Payment, Thank you	\$ -450.00
Total Credits			\$ -450.00CR
Balance Forward			\$ 50.00
Current Charges			
Charges	14/94	Recurring Sec. Code fees	\$ 75.00
	14/94	Recurring Equipment Chg	\$ 50.00
	14/94	Recurring I-1 Fees	\$ 1250.00
	14/94	Installation Fees	\$ 435.00
			\$ 136.33
			\$ 29.06
			\$ 43.67
			\$ 30.23
Total Long Distance			
Federal Tax			
State Taxes			
City Tax			

BY: *Quinn & Neal*
 FOR THE PUBLIC SERVICE COMMISSION

PURSUANT TO 807 KAR 5011,
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PUBLIC SERVICE COMMISSION
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TOUCH TONE AMERICA, INC.

Customer Number 987-654-321-0000
 Big Business
 1234 Main St
 Anywhere, CA 12345

Statement Date: February 21, 1994
 Page: 2

Account Activity	Date	Description	Amount
Total Current Charges			\$ 2049.20
Total Due			\$ 2099.20

If you have any questions about your bill or service
 Please call (800) Thank you

PUBLIC SERVICE COMMISSION
 OF KENTUCKY
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JAN 18 1996

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BY: Jonathan C. Keel
 FOR THE PUBLIC SERVICE COMMISSION